



Compliance Management

- Compliance Center
- Country-specific functionality
- Audit trails and access control
- Embedded workflow capabilities

Collaborative Workspace

- Enterprise Portal based on SharePoint® technology
- Integrated unified communications

Mobility

- Mobile Sales Assistant

Financial Management

- General ledger
- Accounts receivable and payable
- Bank management
- Fixed assets
- Shared services support
- Cost accounting
- Intercompany accounting and consolidation

Business Intelligence and Reporting

- Standard, ad-hoc, and analytical reports with Microsoft® SQL Server® Reporting Services
- RoleTailored, predefined, multi-dimensional data cubes
- Dashboard views of key performance indicators (KPIs)
- Integration with Microsoft Office PerformancePoint™ Server 2007

Manufacturing

- Finite and infinite capacity and materials planning
- Job scheduling and sequencing
- Resource management
- Shop floor management
- Work order management with job costing
- Product configuration
- Quality management
- Lean manufacturing

Service Management

- Service orders and contracts
- Service calls and dispatching
- Repair management
- Service subscription

Sales and Marketing

- Sales force and marketing automation
- Lead and opportunity management
- Telemarketing and telesales
- Sales management
- Customer self-service portal
- Document management

Human Resource Management

- Organizational and workforce management
- Recruitment and selection
- Employee development and performance
- Skills mapping
- Training
- Expense management
- Employee self-service portal

Supply Chain Management

- Demand forecasting
- Intercompany trade
- Inventory management
- Distribution planning
- Procurement management
- Vendor self-service portal
- Business-to-business trading partner integration
- Multi-site warehouse management
- Order handling with trade agreements
- Item and lot number reservation and tracking
- Order promising
- RFID-enabled
- Distribution planning

Project Accounting

- Project finances and invoicing
- Project cost control
- Revenue recognition and work in progress (WIP)
- Integration with production
- Consultant self-service portal